Parent FAQ: School Catering Changes for September

Why are we changing catering providers?
We are moving to Educatering Solutions to improve the quality, consistency, and reliability of our school meals. Meals will now be prepared in a dedicated professional kitchen, giving us greater control and removing the need to rely on other schools for meal production.

Who are Educatering Solutions?
Educatering Solutions is a Reading-based company that supplies freshly prepared meals to schools and offices across the region. They have extensive experience in providing nutritious, balanced menus and delivering a dependable catering service.

Will the menu change?
Yes. Educatering Solutions will introduce a refreshed menu that meets school food standards and offers a variety of healthy, child-friendly options. A packed lunch can also be ordered. More details will be shared before the start of term. A parent taster session will be arranged for an afternoon straight after school in September.

How will meal ordering work?
The ordering system will be changing as part of the transition. We are finalising the new process and will send full instructions shortly so families have plenty of time to get set up before September.

Do I need to complete an allergen or special-diet form?
If your child requires a special menu due to allergies or dietary needs, please complete the attached allergen form and return it to catering@sun.w-berks.sch.uk as soon as possible. This ensures Educatering Solutions can prepare a safe and appropriate menu for your child from day one.

Will meal prices change?
We will confirm pricing information once the new menus and ordering system are finalised. Any changes will be communicated clearly in advance.

Will my child still be able to have a packed lunch instead?
Yes. Parents may continue to provide a packed lunch if they prefer.

When will the new service start?
The new catering arrangements will begin from the start of the September term.

Who do I contact if I have questions?
For general queries, please contact the school office. For allergen or special-diet questions, please email **catering@sun.w-berks.sch.uk.**